

A

Program Assessment By Volunteers

1. How long have you served as a Court Appointed Special Advocate?

- 0-6 months 6 months – 1 year 1 – 2 years

2. How many cases have you been assigned to date?

- 1 2 3

3. Estimate how many hours per month you volunteered as a CASA:

- 10 – 15 15 – 25 25 – 40

4. Did the Pre-Service training answer your questions about the program and the duties and responsibilities of a CASA? yes no

5. After completing the training, did you feel adequately prepared to be assigned to a case? yes no

Comments: _____

6. How long after the completion of training were you assigned to a case?

- 1–4 weeks 4–6 weeks 6–8 weeks more than 8 weeks

7. Describe your current CASA status:

- actively assigned on one or more case(s) not assigned to a case

8. Do you feel you have a clear understanding of the duties and responsibilities of a Court Appointed Special Advocate? yes no

Comments: _____

9. Describe your feelings about your case assignment(s):

- | | | |
|--------------------------------------|---|--------------------------------------|
| <input type="checkbox"/> challenging | <input type="checkbox"/> important to the community | <input type="checkbox"/> interesting |
| <input type="checkbox"/> difficult | <input type="checkbox"/> time consuming | <input type="checkbox"/> satisfying |
| <input type="checkbox"/> frustrating | <input type="checkbox"/> not what I expected | |

Other/explanation: _____

10. Do you feel you have access to the CASA Coordinator when needed?

yes no

Comments: _____

11. Do you feel the supervision provided to CASA volunteers is sufficient?

yes no

Comments: _____

12. How would you describe the continuing in-service training?

- helpful and informative
- of little usefulness
- inconvenient to attend
- current schedule acceptable

13. When you want information of help from staff, how likely are you to get the assistance you need?

- very likely to get all the help I need
- fairly likely to get the help
- rarely is help available
- no help is available to me

14. As a CASA, how would you describe community professionals perception of the program?

- helpful
- hindrance
- have time to talk to CASA
- can't be bothered
- willing to share information
- feel threatened by CASA's work
- uncertain of the CASA's role in the case